# The One-Stop-Shop set-up by the Metropolitan City of Milan and ENEA

16/12/2020, PadovaFit expanded project meeting

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# DeciWatt: the beginnings

#### Institutional activities of two Public bodies



Agenzia nazionale per le nuove tecnologie l'energia e lo sviluppo economico sostenibi

Città metropolitana di Milano Metropolitan City of Milan: an area including 133 Municipalities and the city of Milan (3.2MLN inhabitants)

#### **Environmental and Territories Area:**

- Competent authority for inspection of thermal plants in civil sector
- Developer of a topographic database, Decimetro, for data analysis and decision supports.
- Sustainable Development Agenda: promoter and developer of the Metropolitan Agenda



### **National Energy Agency**

- Research and innovation for the development of tools and models aiming at achieving 2030 and 2050 EU objectives.
- Territorial offices all over Italian regions to support PAs in the development, implementation and monitoring of energy strategies.





Institutional activities of two Public bodies

- ✓ Trainings for indipendent experts for inspection activity
- ✓ Support for quality certification ISO9001

2017



Executive Act

2020

Città metropolitana di Milano



Memorandum of understanding

- ✓ ENEA office @CMM
- Experimental campaign of «light» energy audits for buildings with heating genarators >35kW
- ✓ Disemination activity in energy efficiency

Development and implementation of a metropolitan One Stop shop









# DeciWatt: the beginnings



Digital tool integrating different dbs based on open sources sw Fundings: self-finincing

Objective: sustainable development

Key word: digitalization

**Target**: local Public Administrations, private sector (citizens, enterprises, real estate agencies, installers of building sector, designers)

### **Opportunities**:

✓ Metropolitan OSS

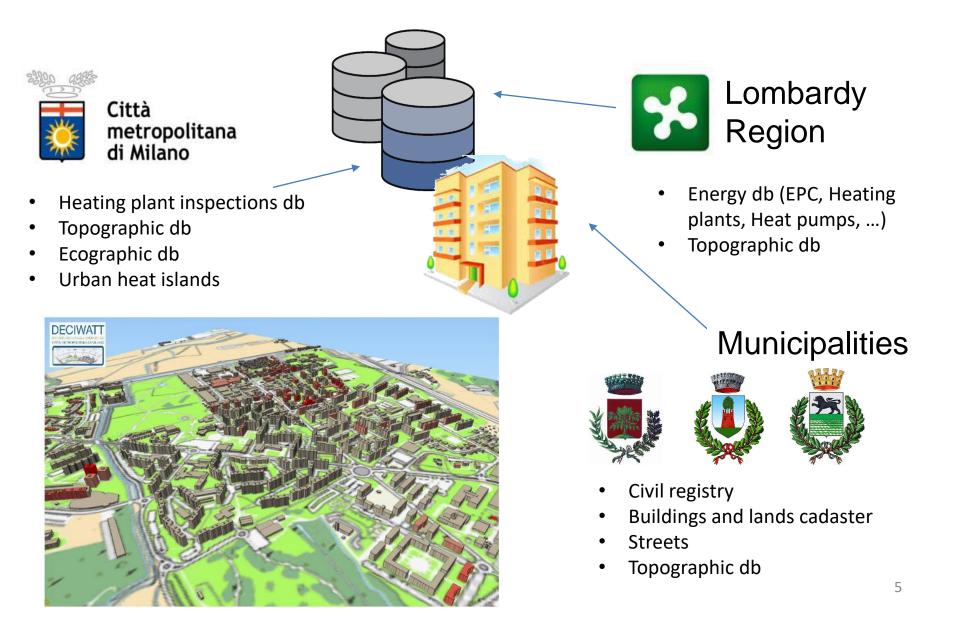
- ✓ Management of heating plant inspections
- Support for definition and monitoring of Energy Strategies of Municipalities
- ✓ Management of buildings owned by PAs







# DeciWatt: digital tool







# DeciWatt: metropolitan OSS

### Objectives:

- Development of metropolitan OSS aiming at promoting the renovation of public and private building stock
- Develop a virtual place where homeowners can find all information, transparent and well organized, to make the renovation of their homes effective
- Develop a virtual place where municipalities can find information and technical support for the renovation of their buildings

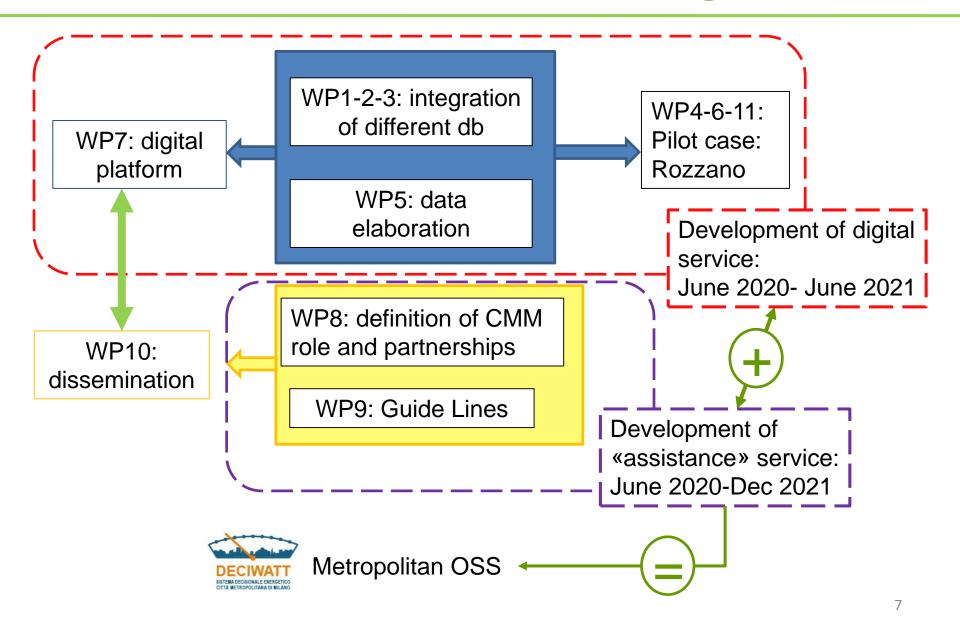
### Main barriers:

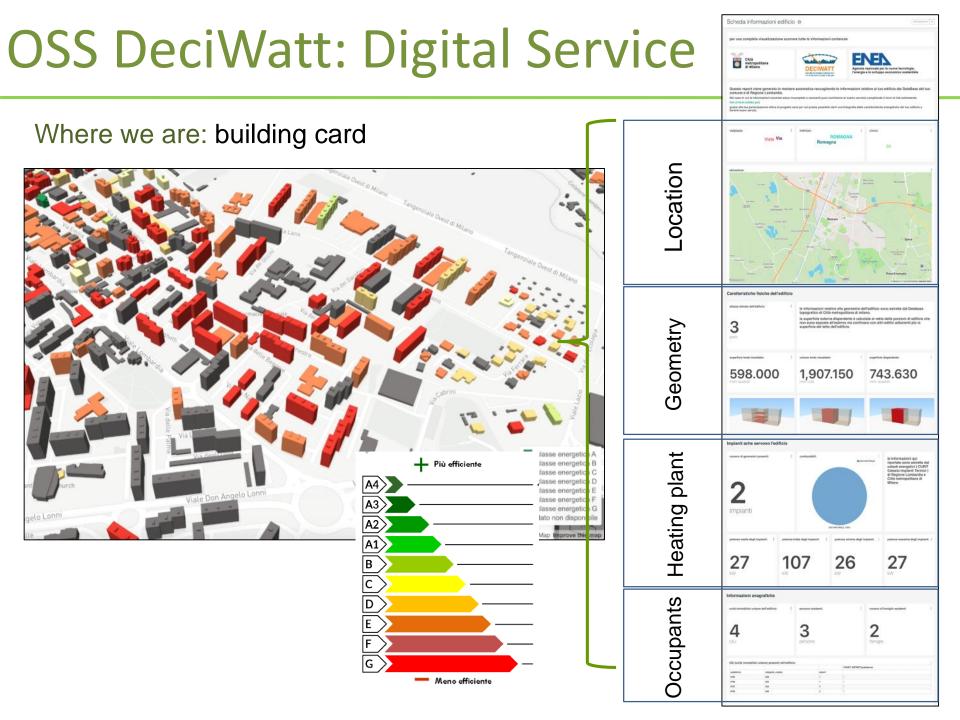
- ✓ Gap of knowledge and awareness
- Multidisciplinary process which integrates different experties (technical, financial, building permits...)
- ✓ Lack of confidence in professionals offer
- ✓ Uncertainty of the results (building performances after works)





### **DeciWatt: Work Packages**





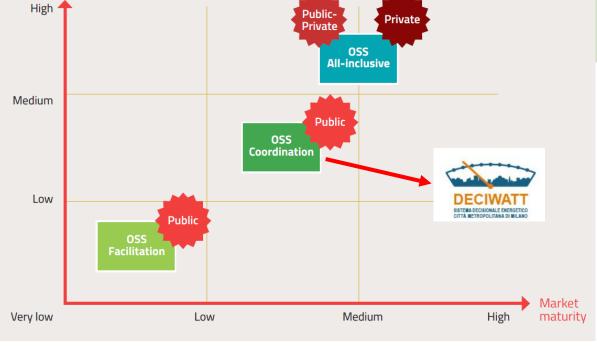
Possible model to be implemented by CMM Suppliers: insulation, Energy windows, electricity, RES... consultant / auditor Contract - Guarantee - Financing Human and financial resources/ambition Public-Private Private **0**SS Homeowner All-inclusive Public 055 governement Coordination

metropolitana di Milano **OSS DeciWatt: Assistance Service** 

#### Where we are

Città

Figures from INNOVATE H2020 project

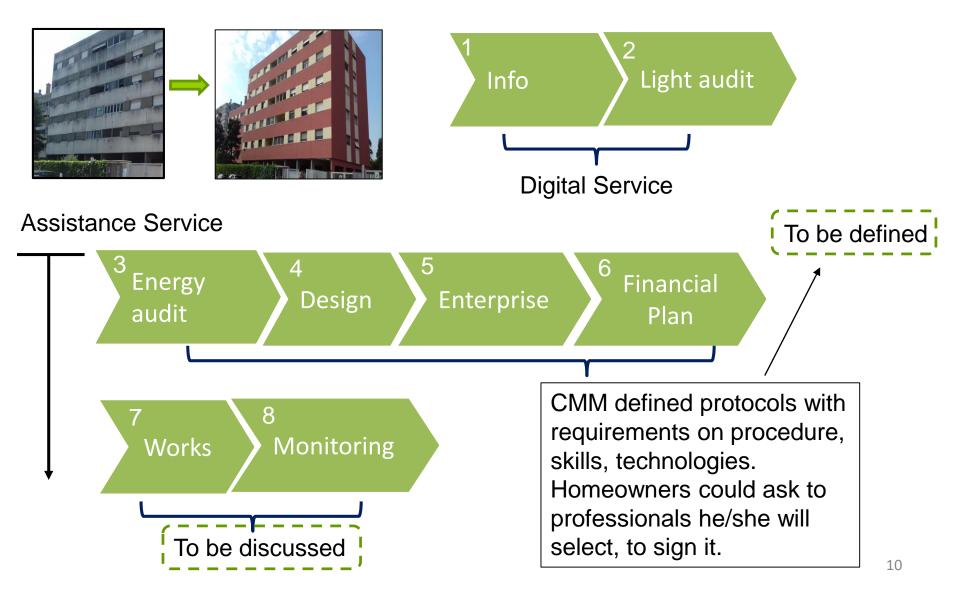




incentivizes buildings energy renovation with 110% of tax deduction



OSS DeciWatt: Assistance Service







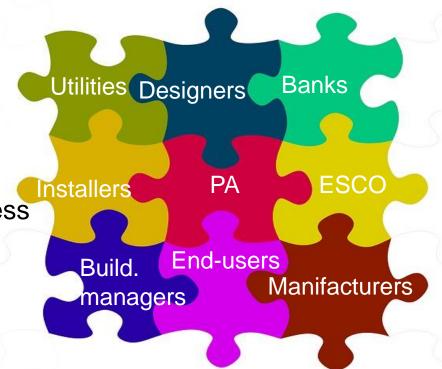


# **OSS DeciWatt Stakeholders**



CMM will involve all the stakeholders of the building value chain:

- To define the different phases of the renovation path
- $\checkmark$  To define the content of the protocols
- ✓ To make the OSS info shared with the principal actors of the renovation process
- ✓ For CMM and ENEA to increase knowledges in renovation process







# OSS DeciWatt: next steps

### Activation of stakeholders meetings (2021):



### Definition of different thematic groups

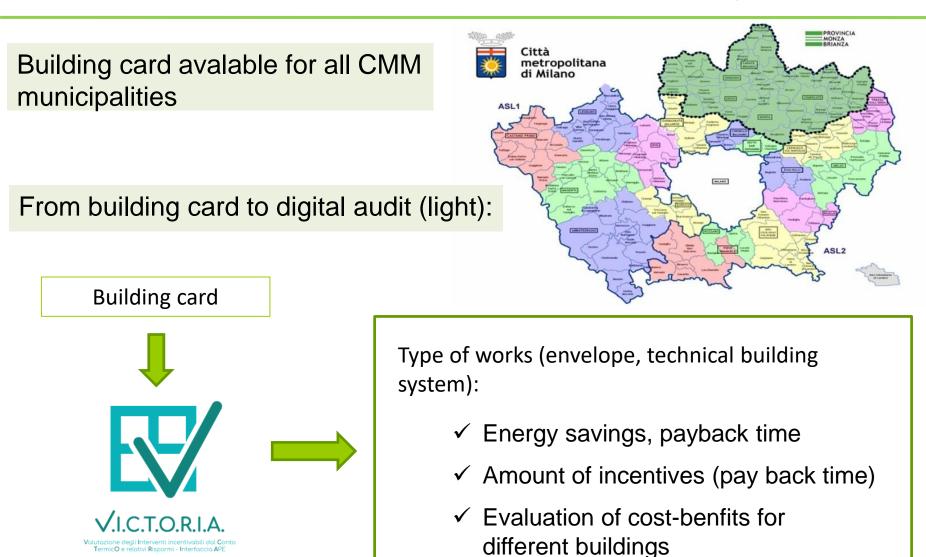
- ✓ Definition of the stakeholders (associations, no single companies)
- Preparation and signature of a Memorandum of Understanding to share the objectives and the strenghts of working groups



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### **OSS DeciWatt: next steps**







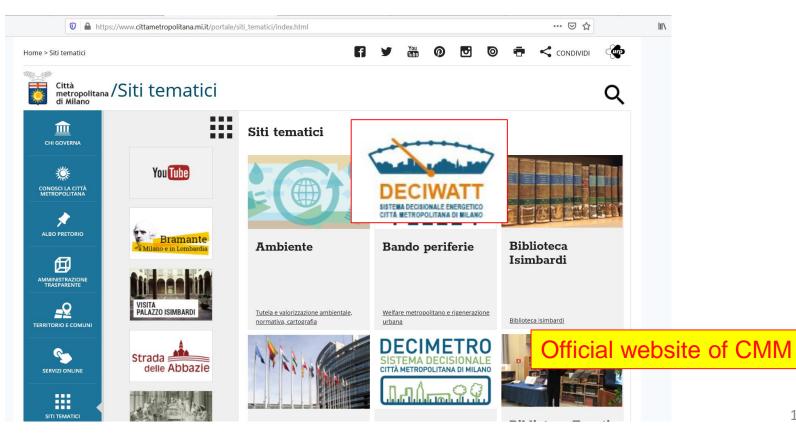


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# OSS DeciWatt: next steps

### Activation of website (2021):

- ✓ Launch of the web site with the services available so far
- ✓ Finalization of the guide lines and optimization ENEA materials
- ✓ Finalization of the digital service (to all the CMM municipalities)



Thank you for your attention! Any questions?



